

# Get to Know...

## NATRONA HEIGHTS Goodwill Store

### Where?

At 4005 Freeport Road in Natrona Heights, this Goodwill store is conveniently located near Route 28 in a bright, beautiful building situated in the front of the Highlands Mall parking lot.

### When?

The Natrona Heights grand opening was March 30, 2011. The store hours are now Monday through Saturday, 9:00am-9:00pm, and Sunday, 11:00am-5:00pm.

### Who?

The new store has a sales floor of about 8,300 square feet and is managed by Mark Schrecongost, Michele Kramer and team leaders, Cherry Bradford and Jon Schreckengost. The staff of 15 part-time employees is exceptional!

### Donations?

Donations are taken at a strategically convenient drive-thru area in the rear of the building where donors don't even have to exit their vehicle. At a rate of about 70 donations per weekday and over a 100 per day on weekends, the store is well known for its quality of clothing and marvelous antiques.

### Interesting Facts:

What makes the store unique is the camaraderie and laughter that takes place in addition to the hard work. Many customers have commented on how pleasant and helpful the staff seems to be. The managers try to keep things upbeat by staging different events such as their recent and highly successful "Christmas in July" sale.



### Why is it successful?

The Natrona Heights store's early success is due to the relentless work of the processors. Their quality control, savvy pricing and dedication to their job is excellent. Customers always comment on the quality of stock and how well organized the store tends to be.