

SMS Terms & Conditions

EFFECTIVE DATE: June 6, 2025

LAST UPDATED DATE: June 6, 2025

Introduction:

Please carefully review the following terms and conditions. By checking the box to sign up for one or more text messaging programs, you expressly consent to receive non-marketing* and marketing text messages from Goodwill of Southwestern Pennsylvania ("Goodwill SWPA") and others texting on its behalf, including text messages made with an auto dialer, at the telephone number(s) that you provide. You may opt out of these communications at any time. Consent to receive marketing text messages is not required to purchase any goods or to receive any services.

You also accept and agree to be bound by these SMS Terms and Conditions, the Website Terms of Use, our Privacy Policy, and any other applicable terms and agreements related to your use of Goodwill SWPA's services.

Program Description:

Goodwill SWPA, its independently owned and operated franchisees, and its service providers may use an automatic telephone dialing system ("auto dialer") to deliver Goodwill SWPA text messages to you. Goodwill SWPA text messages are intended to provide you with information about Goodwill SWPA's goods and services (e.g., Goodwill SWPA-sponsored events, coupons, promotions, product launches, sweepstakes, and contests).

Message Frequency:

The number of Goodwill SWPA text messages that you receive will vary depending on how many of Goodwill SWPA's text messaging programs for which you sign up to receive messages. The frequency of non-marketing messages will vary as such messages will be directly related to services that are utilized.

Cost:

Message and data rates may apply to each text message sent or received in connection with Goodwill SWPA text messages, as provided in your mobile telephone rate plan (please contact your mobile telephone carrier for pricing plans), in addition to any applicable roaming charges. Goodwill SWPA does not impose a separate fee for sending Goodwill SWPA text messages.

Supported Carriers:

Supported carriers may change from time to time, but currently include AT&T, T-Mobile, Verizon Wireless, Sprint, Nextel, Boost, Alltel, US Cellular, and Cellular One, among others.

How to Opt-In:

To opt-in to receive text messages from a Goodwill SWPA text messaging program, go to please contact us at 412-481-9005 and provide your name, number, and the alerts you wish to receive.

How to Opt-Out:

To stop receiving text messages from a specific Goodwill SWPA text messaging program, text STOP to the ten-digit number for the text messaging program from which you no longer wish to receive message (i.e., the ten digit number from which its text messages are being sent). You will then receive confirmation of opt-out of that text messaging program.

Your Mobile Telephone Number:

You represent that you are the account holder for the mobile telephone number(s) that you provide. You are responsible for notifying Goodwill SWPA immediately if you change your mobile telephone number. You agree to indemnify Goodwill SWPA in full for all claims, expenses, and damages related to or caused in whole or in part by your failure to notify Goodwill SWPA if you change your telephone number, including, but not limited to, all claims, expenses, and damages related to or arising under the Telephone Consumer Protection Act.

Access or Delivery to Mobile Network is Not Guaranteed:

Delivery of information and content to a mobile device may fail due to a variety of circumstances or conditions. You understand and acknowledge that network services, including but not limited to mobile network services, are outside of Goodwill SWPA's control, and Goodwill SWPA is not responsible or liable for issues arising from them.

Support/Help:

To request more information, text HELP to the ten-digit short code for the text messaging program about which you have questions (i.e., the ten-digit number from which its text messages are being sent). You may also receive help by submitting a "contact us" form at www.goodwillswpa.org.

Changes to Terms and Conditions:

Goodwill SWPA may revise, modify, or amend these SMS Terms and Conditions at any time. Any such revision, modification, or amendment shall take effect when it is posted to www.goodwillswpa.org. You agree to review these SMS Terms and Conditions periodically to ensure that you are aware of any changes. Your continued consent to receive Goodwill SWPA text messages will indicate your acceptance of those changes.

Termination of TextMessaging:

Goodwill SWPA may suspend or terminate your receipt of Goodwill SWPA text messages if Goodwill SWPA believes you are in breach of these SMS Terms and Conditions. Your receipt of Goodwill SWPA text messages is also subject to termination in the event that your mobile telephone service terminates or lapses. Goodwill SWPA reserves the right to modify or discontinue, temporarily or permanently, all or any part of Goodwill SWPA text messages, with or without notice.

SMS Terms and Conditions:

Information obtained as part of the SMS consent process will not be shared with third parties.

Standard SMS Messaging Disclosures:

Message and data rates may apply.

You can opt-out at any time by texting "STOP." For assistance, text "HELP" or visit www.goodwillswpa.org.

*Any and all Goodwill SWPA general services and informational communications